

# **RANCHO®** **TECHNICAL ASSISTANCE**



## **Press (1) for catalog and technical assistance:**

- Rancho® Part Number Listings
- NEW Rancho® Product Updates
- Explanation of Rancho® products benefits and features
- Correct Product Usage
- Installation Assistance

## **Press (2) for Warranty Assistance:**

## ***RANCHO DEALER LOCATOR***

visit [www.gorancho.com/dealer\\_locator.php](http://www.gorancho.com/dealer_locator.php)

If you have inquiries pertaining to Rancho® products, first verify your application and correct part numbers in the catalog. Read all instruction sheets and Rancho® supplements packed with your product. Before calling one of our Team Rancho® Technicians, please have the following information ready for a speedy response to your questions:

- Name of caller and business
- Year/Make/Model and any modifications to the vehicle
- Product name and part numbers
- Description of problem

## **RANCHO® NORTH AMERICAN WARRANTY/RIDE GUARANTEE**

Tenneco warrants qualifying Rancho® products against defects in materials or workmanship (except finish) when used under normal operating conditions for as long as the products are installed on, and the original purchaser owns, the original vehicle on which they were installed.

<b>PRODUCT DESCRIPTION</b>	<b>LIMITED LIFETIME</b>	<b>90-DAY RIDE OFFER</b>	<b>ONE YEAR</b>	<b>90-DAY WARRANTY</b>
<b>RS9000™XL Shock Absorber</b>				
RS999000 Series	✓	✓		
RS999700 Series	✓	✓		
RS999800 Series	✓	✓		
Extended Travel RS9000™XL				✓
<hr/>				
<b>quickLIFT™ LOADED</b>				
RS999900 Series	✓	✓		
<hr/>				
<b>RS7000®MT Shock Absorber</b>				
RS7000 Series	✓	✓		
<hr/>				
<b>RS5000™X Shock Absorber</b>				
RS55000 Series	✓	✓		
<hr/>				
<b>RS5000™ Shock Absorber</b>				
RS5000 Series	✓			
RS5600 Series	✓			
RS5700 Series	✓			
RS5800 Series	✓			
Excludes RS5000 Race Shocks				
<hr/>				
<b>STEERING STABILIZERS</b>				
RS5400 Series	✓			
RS7000 Series	✓			
RS97000 Series	✓			
RS98000 Series	✓			
<hr/>				
<b>RockGear™</b>				
Bumpers			✓	
Doors			✓	
Differential Covers			✓	
Underbody Protection			✓	
Exterior Protection			✓	
<hr/>				
<b>LIGHT TRUCK SUSPENSION COMPONENTS</b>	✓			

Information regarding Rancho's warranty policy can be found on-line at [www.gorancho.com](http://www.gorancho.com) or by contacting:  
 Warranty Department/Tenneco  
 One International Dr.  
 Monroe, MI 48161  
 Or by calling: (734) 384-7898

# ***WARNING***

Suspension systems will enhance the off-road performance of your vehicle. It will handle differently; both on and off-road, from a factory equipped passenger car or truck. Failure to drive this vehicle safely may result in serious injury or death to the driver and passengers. **ALWAYS WEAR** your seat belts, **REDUCE** your speed, and **AVOID** sharp turns and other abrupt maneuvers.

Rancho Suspension recommends that if you put on larger than OE wheels & tires and it causes a significant error in the speed registered by the speedometer and mileage on the odometer, that the Speedometer be re-calibrated by a Car Dealer, Speedometer repair shop, or by purchasing an aftermarket speedometer recalibration device.